# Release Notes Oracle Banking Digital Experience Patchset Release 22.2.6.0.0

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Release Notes

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# 1. Preface

## 1.1 Purpose

Welcome to the User Guide for Oracle Banking Digital Experience. This guide explains the operations that the user will follow while using the application.

## 1.2 Audience

This manual is intended for Customers and Partners who setup and use Oracle Banking Digital Experience.

# 1.3 <u>Documentation Accessibility</u>

For information about Oracle's commitment to accessibility, visit the Oracle Accessibility Program website at http://www.oracle.com/pls/topic/lookup?ctx=acc&id=docacc.

### **Access to Oracle Support**

Oracle customers that have purchased support have access to electronic support through My Oracle Support. For information, visit, <a href="http://www.oracle.com/pls/topic/lookup?ctx=acc&id=info">http://www.oracle.com/pls/topic/lookup?ctx=acc&id=info</a> or visit <a href="http://www.oracle.com/pls/topic/lookup?ctx=acc&id=trs">http://www.oracle.com/pls/topic/lookup?ctx=acc&id=trs</a> if you are hearing impaired.

## 1.4 Critical Patches

Oracle advises customers to get all their security vulnerability information from the Oracle Critical Patch Update Advisory, which is available at <u>Critical Patches</u>, <u>Security Alerts and Bulletins</u>. All critical patches should be applied in a timely manner to ensure effective security, as strongly recommended by <u>Oracle Software Security Assurance</u>.

# 1.5 **Diversity and Inclusion**

Oracle is fully committed to diversity and inclusion. Oracle respects and values having a diverse workforce that increases thought leadership and innovation. As part of our initiative to build a more inclusive culture that positively impacts our employees, customers, and partners, we are working to remove insensitive terms from our products and documentation. We are also mindful of the necessity to maintain compatibility with our customers' existing technologies and the need to ensure continuity of service as Oracle's offerings and industry standards evolve. Because of these technical constraints, our effort to remove insensitive terms is ongoing and will take time and external cooperation.

# 1.6 Conventions

The following text conventions are used in this document:

Convention	Meaning
boldface	Boldface type indicates graphical user interface elements associated with an action, or terms defined in text or the glossary.



Italic	Italic type indicates book titles, emphasis, or placeholder variables for which you supply particular values.	
monospace	Monospace type indicates commands within a paragraph, URLs, code in examples, text that appears on the screen, or text that you enter.	

# 1.7 Screenshot Disclaimer

The images of screens used in this user manual are for illustrative purpose only, to provide improved understanding of the functionality; actual screens that appear in the application may vary based on selected browser, theme, and mobile devices.

# 1.8 Acronyms and Abbreviations

The list of the acronyms and abbreviations that you are likely to find in the manual are as follows:

Abbreviation	Description
OBDX	Oracle Banking Digital Experience



# 2. FEATURES AND ENHANCEMENTS

The following describes the new enhancements made in Oracle Banking Digital Experience Patchset 22.2.6.0.0 release:

## 2.1 Framework Enhancements

## 2.1.1 Timer Maintenance

As part of this feature, Timer Maintenance is introduced to automate and schedule tasks based on different time intervals, improving efficiency and task management. The bank administrator can set, view, edit and delete timers for various tasks using the Timer Maintenance screen. Timers can be configured as One-time, Daily, Weekly, Monthly, Yearly and Custom. The administrator can validate the expression for each of the timer type. The timers can be enabled or disabled. The system prevents overlapping timers for the same task to avoid conflicts.

## 2.1.2 Resource Bundle Maintenance

Resource Bundle Maintenance screen is introduced to search and view the resource names based on module name and bundle name. The bank administrator will be able to edit the locale specific resource value. Once the details are edited, the transaction is sent to the user for approval. Resource Bundle Maintenance option appears within Configuration menu of the hamburger menu.

## 2.1.3 Username Change Enhancement

In Role Maintenance, the administrator can enable or disable the ability for users (Retail, Corporate, Business, Admins) to change their login ID/username which provides a control of this feature based on business requirements or security policies. If this configuration is enabled, the Retail or Corporate user can change the username from the 'Passwords & Security' profile settings. Once the username is changed, the user is able to login with the modified username. The change related to username can be seen in audit log. The administrator can change the username only in case of a revoked user i.e., if a user is revoked and another granted user with the same username exists, then the administrator should be able to change the username of the revoked user while granting access.

## 2.1.4 Mailers in All Supported Languages

The bank administrator can maintain mailers in all supported languages to ensure effective communication with customers in their preferred language. The content editor also supports multilingual input. Also, as a bank user I should be able to view the mailer content (subject & body) in my current logged in language. In case, the bank administrator has not added the content in my language, then the content should be shown in Bank's default language. The addition of multilingual support to mailers allows users to receive communications in their preferred language for a more personalized experience.



## 2.1.5 Account Access Enhancements

The User Account Access maintenance has been enhanced for bank administrators to map transaction groups to corporate accounts available under the group corporate. Administrators will have flexibility to map single or multiple transaction groups to either all accounts or specific selected accounts. An option is provided to append new transaction groups to the existing groups associated with a corporate account or replace the existing transaction group mappings with the newly selected transaction groups.

## 2.1.6 Mobile Number Component Change

The mobile number component is enhanced to capture the country code along with the mobile number. On selecting a particular country code, the mobile number formatting as well as the number of characters are validated. This component change with validations based on the selected mobile country code, ensures accurate and region-specific formatting.

## 2.1.7 Portal & Login Page Revamp

The user experience for Portal page as well as the Login page are enhanced with a more modern intuitive design and smoother navigation. The product features for each user type (Retail, Business, Corporate) have been added on the portal page to easily access the overall functionalities available. Additionally, users have the flexibility to customize their application experience by choosing their preferred theme and mode. They can easily switch between light mode and dark mode on the portal page. The digital banking login page has been streamlined and organized, creating a clean and clutter-free interface. On the mobile device, user can login using the user credentials or can opt for the alternate login method such as face ID, fingerprint, pattern and even passkey for quick access.

## 2.1.8 Retail Re-UX Enhancements

As part of this release, a significant enhancement has been made to Retail Digital Banking Modules on the desktop and mobile form factor. The new retail banking digital dashboard provides the user with an option to directly apply for any relationship which the user does not have with the bank.

Following key retail modules have been revamped to enhance the overall user experience:

- Hamburger Menu: The hamburger menu for retail users has been made concise by reducing nested options for better overall user experience. This minimalist design has helped reduce visual clutter and save real estate on the screen, making the navigation more intuitive.
- Personal Finance Management: Personal Finance Management screens are enhanced to include various new features, such as the option to display completed goals, manage spend categories, Re-categorize and Split transactions functionalities.
- Wealth Management Dashboard: The Wealth Management dashboard is revamped to deliver a more intuitive and efficient experience for users. As a part of this enhancement, Risk Based Funds widget, Collections widget, News widget etc. are introduced.
- <u>Credit Cards:</u> The Credit Cards module is enhanced and upgraded with new functions to deliver a more visually appealing user experience for customers. A variety of features like Add-on Card Support on Credit Card Overview screen, EMIs, Credit Card Upgrade Options and Rewards are added to ease customer journey.



## 2.1.9 Gesture Based Support

For a mobile banking user, intuitive gesture-based controls are added to navigate the app more efficiently and enjoy a seamless banking experience. Users can explore swipe and long press gestures to create a fluid and engaging experience. Specific screens of below modules have been enhanced with gesture support:

- Current & Savings Accounts
- Term Deposit
- Recurring Deposit
- Loans & Finances
- Credit Cards
- Bill Payments
- Personal Finance Management

## 2.1.10 Account Details Enhancement

- <u>Configurable Account Parameters:</u> A Day 0 configuration is added in order to display consistent format for account information across all dropdowns and account fields. This will help recognize and select the correct account with uniform information such as account number, account name, branch and currency, following the bank's day 0 configuration standards. This enhancement provides more flexibility in how account information is presented, based on the bank's preferences and needs.
- IBAN Number Display: An option has been provided to display the IBAN in addition to the Current & Savings Account number, providing users with more comprehensive account details.

## 2.1.11 Service Request Enhancements

An option is introduced to integrate with the Bank's Appointment Booking System through the Service Request Module. The bank administrator can create a bank appointment template using the service request form builder. The end customer can request an appointment with a branch representative by raising a new service request. A new service request called 'Bank Appointment' has been added so that user can easily access the appointment booking feature in a way that is most convenient. The user can book a branch visit by specifying details like date and time along with the reason for visiting the branch.

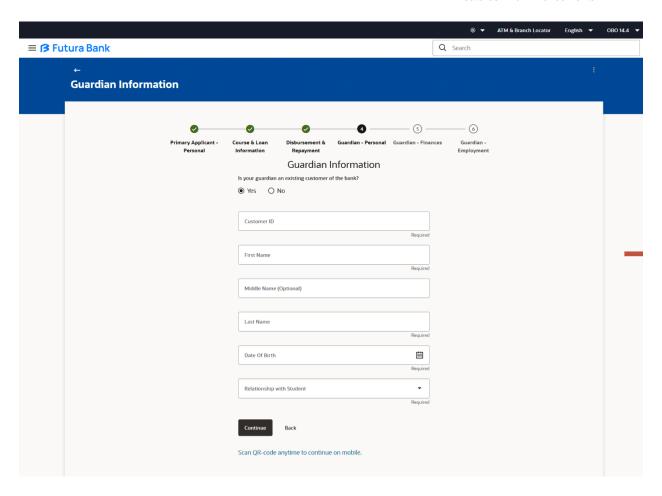
# 2.2 Originations

The following enhancements have been made in the Originations module in this release:

#### Enhanced Guardian Information Capture in Retail Education Loans -

The Retail Education Loan Application form has been updated to capture extensive guardian information. The applicant can specify whether the guardian is an existing customer of the bank or has no prior relationship with the bank. If the guardian is an existing customer of the bank only the name, date of birth and customer ID of the guardian need to be provided. If the guardian is new to the bank, the applicant can specify information comprising of the guardian's basic personal information, identity and contact information.

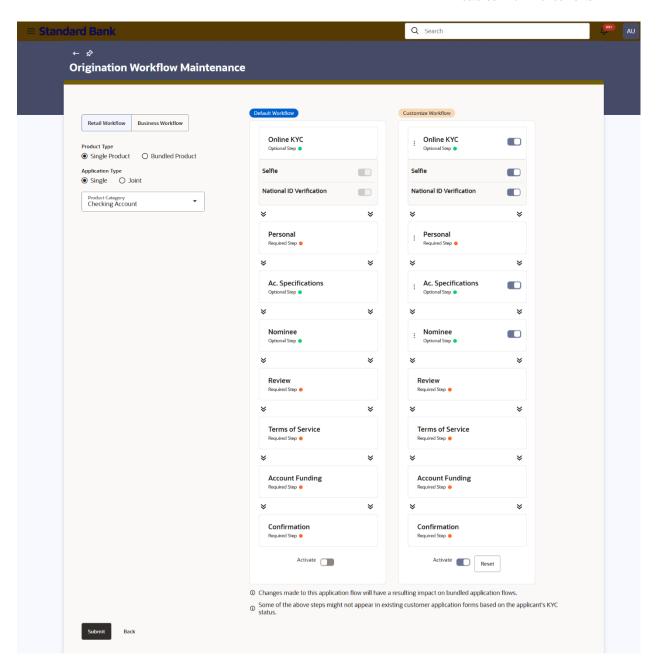




### **Online KYC Maintenances Enhancement**

As of this release, the OBDX Originations Workflow Maintenance has been updated so as to enable the bank administrator to enable or disable the Online KYC step in the application form of a product category. If enabling the Online KYC step, the administrator can specify the mode of Online KYC to be enabled i.e., either Selfie KYC or National ID Verification.





## Relationship based loan interest rates

The Relationship based pricing feature enables banks to reward customers that have existing accounts, investments, or a strong banking history with a lower interest rate as a reward for their engagement with the bank.



An EMI Calculator has been added against all unsecured personal loan products and can be accessed by existing customers of the bank by selecting the 'Calculate EMI' option present on each product card on the Unsecured Personal Loans listing page. Once the customer enters the loan amount, tenure and other required information on the EMI Calculator screen, the system will calculate and present the customer with a preferential rate of interest that is derived with the help of the PDS tool considering the customers relationship with the bank. The customer will be able to view the breakdown of the interest rate and can also view the loan repayment schedule. If the customer finds the interest rate suitable, they can apply for the loan on the EMI calculator screen itself by selecting the Apply Now option. The loan amount and other information entered on the EMI Calculator is then prepopulated on the Loan Information screen in the application form that is generated.

This feature is available when OBRL is the host system and at present is available in OBDX for Unsecured Personal Loan products for the US region.

#### Other Enhancements

- Interest Rate Types for Loans: In case the loan product being applied for supports both fixed and flexible interest rates, then the applicant will be provided with the option to make a selection on the Loan Information section of the application form. This field has also been added on the EMI calculator of Personal Loan products available to existing customers. This enhancement is applicable to all loan product applications across Retail Generic (ROW), Retail US LZN and SMB
- Units to capture loan tenure: The units supported for a loan product (Years, Months and Days) to capture the loan tenure can vary as maintained in the mid-office. Hence, there has been an enhancement made in OBDX to only display those units to capture loan tenure in the application form that are supported for the loan product. These can be a combination of Years, Months and Days. This enhancement is applicable to all loan product applications across Retail Generic (ROW), Retail US LZN and SMB.
- Offer Letter Rejection Reason: This enhancement is applicable to retail loan applications
  as well as retail savings and checking applications in which the applicant has opted for
  overdraft. If the applicant rejects the loan or overdraft offer from the application tracker,
  they are required to provide a reason for which the offer is being rejected. The means to
  capture the rejection reason has been updated in the mid-office system. Hence, this feature
  has been enhanced in OBDX as well to enable the applicant to select multiple reasons, as
  required.
- Interest Payout Frequency for Deposits: This feature is applicable when the host is RDEP. Previously the only interest payout frequency supported was Monthly. With this enhancement, the interest payout frequencies supported for the term deposit/certificate of deposit can be Weekly, Monthly, Quarterly, Half Yearly and Yearly.
- Retail Unsecured Personal Loans for Women: This feature is specific to the Retail Unsecured Personal Loan applications in the US region and has been introduced so as to facilitate loans designed by the bank specifically for women. Hence, the field Gender has been added in the Personal Information section of Retail US LZN Unsecured Personal Loan application forms. This field will be mandatory for all Retail US LZN Unsecured Personal Loan application forms that are designed specifically for women and if the applicant selects any value other than 'Female' they will not be able to proceed with the application form.



- US region specific changes: The field to capture Statement Mode has been removed from
  under the Account Specifications sections for checking accounts, savings accounts and
  certificates of deposit product application forms. The field 'Rank' has been added under the
  list of fields captured if the applicant is a serving defense officer or is a dependent of a
  serving defense officer. This information is captured only for Credit Cards and Unsecured
  Personal Loans applications.
- Application Form PDF enhancement: The Application Form PDF, containing all the
  information that was entered in the application form and available to the applicants from
  the application tracker, will be generated by the mid office (OBO) system as per standard
  template. Previous to this release, it used to be generated by OBDX.

# 2.3 Payments & Transfers

This release introduces key features and enhancements across user experience, security and performance.

## 2.3.1 Scan QR Code to make payments

Retail users can instantly send and receive payments within the same bank by scanning or sharing their account QR code. For enhanced security, QR codes are encrypted.

## 2.3.2 User Experience & Performance Improvements

- Save and Use Drafts: Users can now save drafts with Pay Later and Recurring options.
- **Share Payment Confirmation:** Payment confirmation can now be shared with others for better tracking and documentation.
- Payee Management Access Control: The Account, DD, and P2P tabs will now be hidden from Payee Management transaction if a user lacks access to respective payees.
- **Does Not Show 'Add as Payee' on Confirmation:** If a payment is made to an existing payee, the *Add as Payee* option will no longer appear on the confirmation screen.
- Enhanced Payee Image Handling: Payee images will now be automatically resized when uploaded.
- **Display Bank Code in Recent Payments:** Both incoming and outgoing transactions now display the bank code for better identification of the sender/receiver bank.
- Enable 'Refresh' on Outward Payment Inquiry Page: The Transaction details page now allows refresh only for few relevant statuses.
- Payment Networks & Purpose Codes: Payment networks can now be fetched from the underlying Product processors for proper mapping with purpose codes. Bank user can map the desired purpose code to the network and same will be available on the payment screen.
- Account API Enhancements: Now supports configurable parameters for Search-As-You-Type and Search Filter by Criteria.
- E-Receipt Download Option: Retail users can now download e-receipts from the confirmation screen
- Optimized API Calls for Payments & DD Screens: Unnecessary API calls have been removed, improving performance and reducing system overhead.
- Migrate Favourites to v2 API: Favourites have been successfully migrated to the latest API version.

## 2.3.3 Cross-Border Payment configuration

The Cross-Border Payments screen is now configurable, enabling banks to customize it according to their specific requirements. This ensures that users see only the relevant payment fields as



configured by the bank. Implementation partners can configure cross-border payment transactions to meet bank requirements without the need for code changes.

## 2.3.4 Re-UX of Multiple Transfer Enhancements

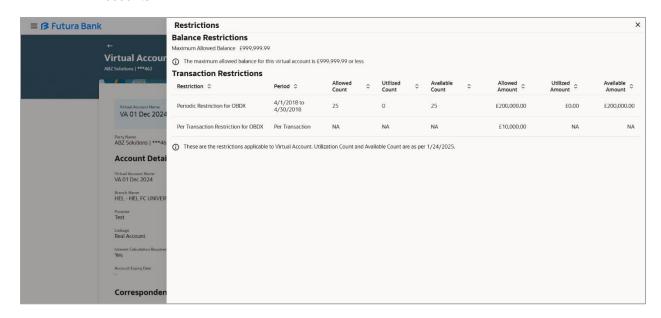
Retail and corporate users with the required access can now initiate multiple payments directly from the Make Payment screen, simplifying the process for both single and multiple transactions initiation. Users no longer need to navigate separate menu options, making payment journeys more intuitive and efficient with fewer steps.

# 2.4 Virtual Accounts Management

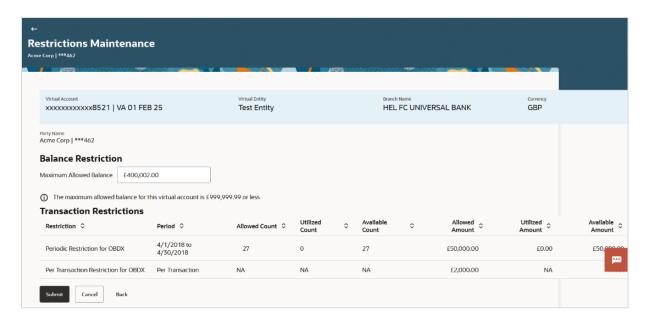
As part of this release, Virtual Accounts Management module has been enhanced with following features:

#### **Amount & Balance restrictions on Virtual Accounts:**

- Amount Restrictions:
  - In addition to the existing restrictions on the number of transactions that can be performed on a Virtual Account for a period, now the user will also have an option to restrict the cumulative value of transactions that can be performed for a period.
  - Three new fields (Allowed amount, utilized amount and Available Amount) have been added for the same. This feature is available in both view and update Virtual Accounts restrictions.
- Balance Restriction:
  - New feature has been introduced to view and edit the maximum balance that can be held for a specific Virtual Account. This option is available under "View Virtual Accounts".

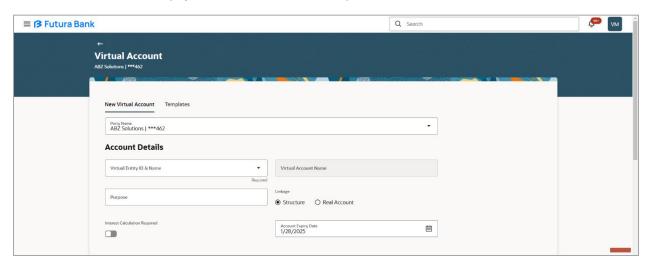






### **Virtual Account Expiry Date:**

This feature allows the users to define an expiry date during Virtual Account Creation. Additionally, users can also view the Expiry details, edit, and close Expired Virtual accounts.



#### Name Change Restrictions:

Currently during Virtual account creation, Virtual account name is defaulted to the Virtual Entity Name and is editable at an account level. With this change, based on the product selection user will be restricted from updating the Virtual Account name if the same is not permitted at the product level. User will be able to modify the Virtual Account name only if it is allowed at a product level.

The above change will be applicable in Create Virtual account (with or without templates), Edit Virtual Accounts & Create and modify Virtual account using File uploads.



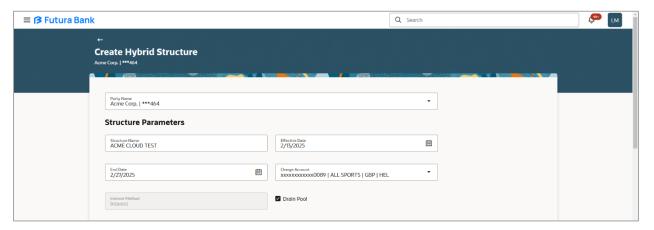
# 2.5 <u>Liquidity Management</u>

#### **Drain Pool:**

This feature enables corporations to sweep out funds from notional pools. Pools are typically created to notionally combine balances across accounts and earn higher interest rates. With drain pool functionality, money can be swept out of such notional pools to accounts where money is needed and achieve better liquidity management.

Drain pool will be available in the application as a variant of Hybrid structure. During structure creation, user has to opt for Drain Pool flag as Yes in the structure details screen. Further, during a drain pool structure creation user is given the option to start the structure either with a pool or sweep structure. Apart from adding regular sweep or pool accounts, at appropriate places in the structure an entire pool structure can be added which will be represented by the notional header node on the screen.

To achieve sweeps from this pool, which is part of a drain pool structure, user can select one of the accounts as "Nominated Account" in which sweep will happen. Rest of the hybrid structure behaviour during view, edit etc. remains unchanged for a drain pool structure.



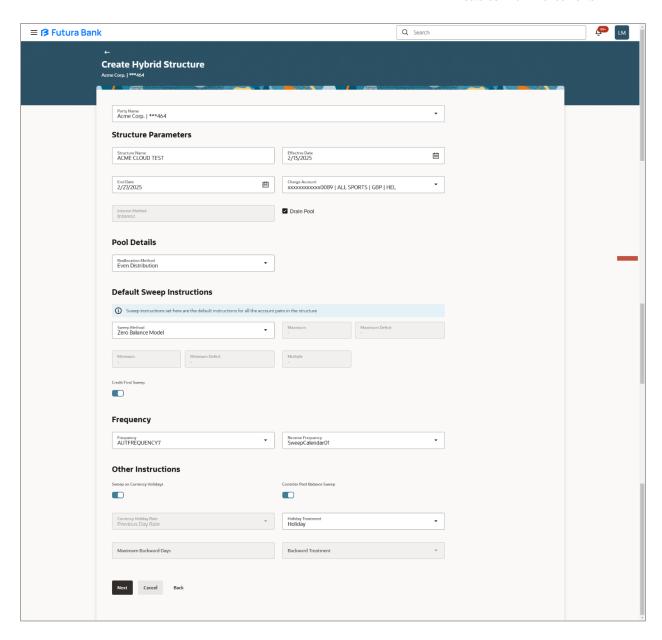
#### **Credit First Sweeps:**

Credit First sweep feature is an enhancement done to the existing sweep structure functionality. Currently when a sweep structure is executed (during EOD/Intraday/Ad hoc), when the parent account has multiple children, the sweeps happen in based on sweep priority. With credit first sweep functionality,

- System will first perform the upward/one-way sweeps before performing the downward/two-way sweeps at each parent level.
- The priority maintained for sweeps will only be considered during the downward/ two-way sweeps- when child account is being funded.
- The priority should be ignored during the upward/one-way sweeps being performed from child to parent.

User can opt for this feature by marking the Credit First flag as Yes in the Structure Details screen of a sweep structure.





# 2.6 Supply Chain Finance

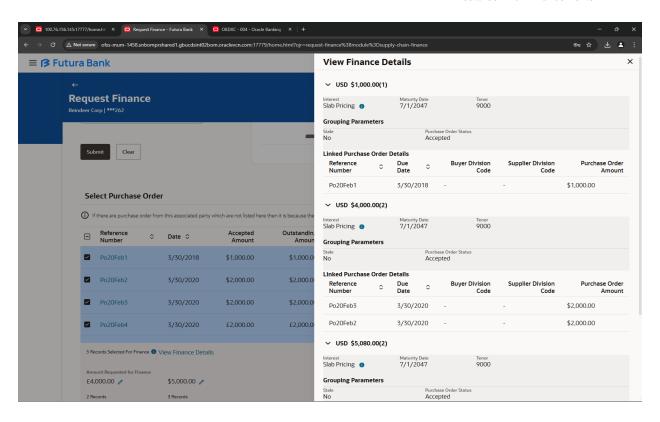
As part of this release, Supply Chain Finance module has been enhanced with following features:

## 2.6.1 Enhancements to Request Finance Screen-

## **Display Simulated Interest Data:**

Corporate is able to avail finance against its outstanding invoices/debit notes or purchase
orders in the request finance screen. Here user can select either single or multiple
instruments for finance. Post selection for finance, the user can view applicable interest on
the respective finance. View Finance Details hyperlink allows user to view the number of
finances being disbursed against the selected invoices and its grouping parameters along
with the applicable interest.

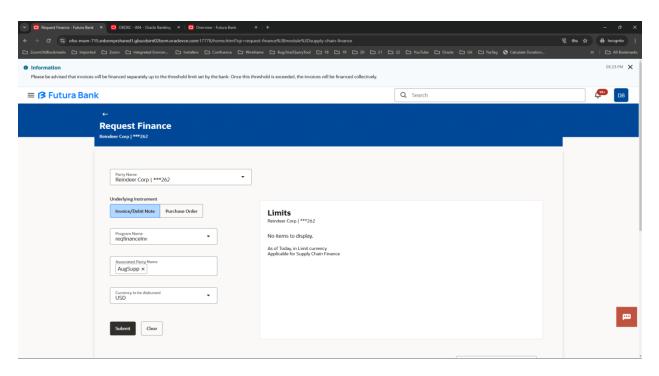




## Consolidated finance message:

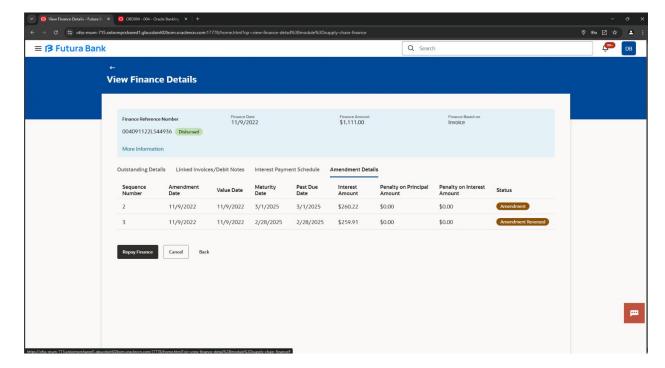
Corporate user has the facility to select single or multiple instruments for finance. However,
the number of finances being disbursed against selected invoices depends upon the flag
of parameter 'Consolidated Disbursement flag'. Basis the parameter the instruments will
be either be disbursed into individual finance or will be grouped into a single finance.
Accordingly, a message will be displayed to the corporate user on the portal to inform
whether the individual finance is being disbursed or consolidated finance is being
disbursed.



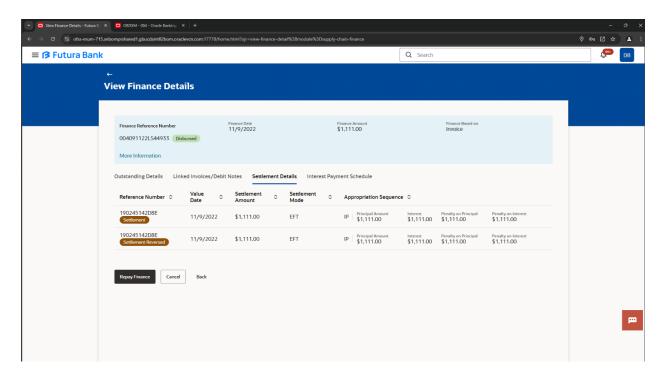


## 2.6.2 Enhancements to View Finance Screen

View finance screen displays all the outstanding finances belonging to the logged party or the selected party. Reversal of a particular stage of the finance is now supported in Host. The reversal record of the finance stage will also be visible to the user on the portal in View finance details screen. Reversal is possible of disbursement, amendment and settlement stages of a finance.







# 2.7 Cash Management

# 2.7.1 Create Expected Cash Flow

As part of this release, Create Expected Cashflow screen enhanced with the following features:

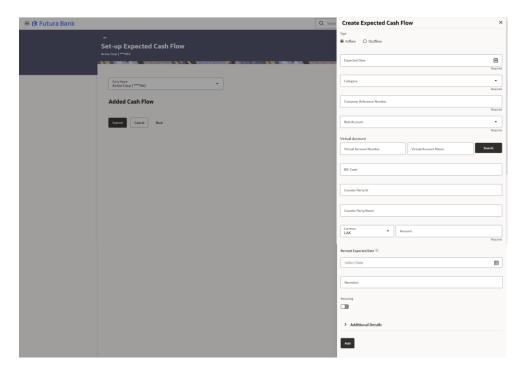
### **Real Account Number:**

Mandatory validation check for real account has been enabled in Create Expected Cash Flow Screen.

## **BIC Code**

BIC (Bank Identification Code) field has been introduced in the Create Expected Cash Flow screen.





## 2.7.2 Cash Visibility

As part of this release, Cash Visibility screen has been introduced to enable the corporate users to view the CASA accounts and balances as well as forecast cash positions through different widgets. Below are the Widgets that are made available to corporate customers in Cash visibility screen.

- Balance by Entity
- Balance by Currency
- Balance by Location
- Cash Flow

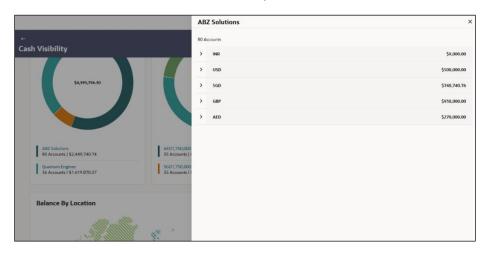
## **Balance by Entity**

This widget shows combined balances in the chosen currency for different entities based on various filters such as bank, country, and currency. Users can choose one or more entities to see the total balances for those selected entities. The 'View in currency' filter changes the balances to a specific currency for all the chosen entities. A warning sign will show if there is a negative balance. You can also drill down to see account balances for each entity.

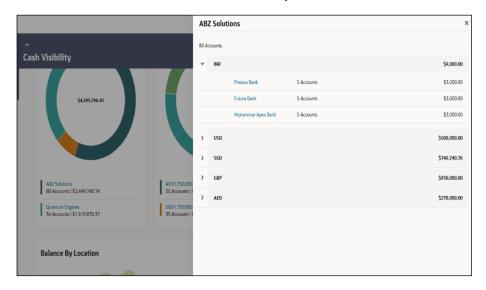




The drill down is available to view the Entity-account wise balances

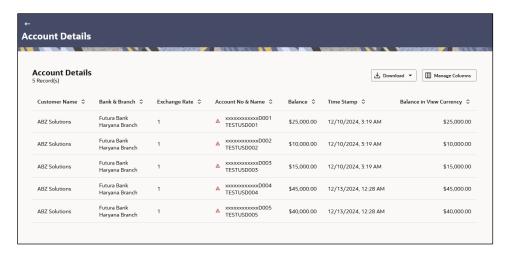


Further drill down is available to view Currency-bank wise account details.





By clicking the bank, Account details screen will appear for accounts maintained in that bank for that entity.



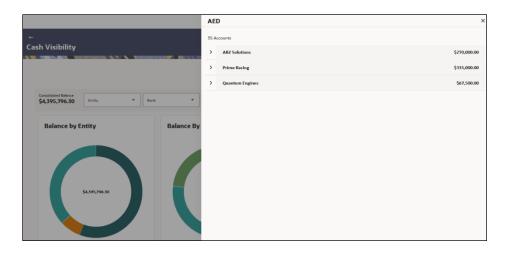
## **Balance by Currency**

This widget displays the aggregated balances across account currencies basis various filter selection like entity, country and bank. Users can select single or multiple currencies to view the aggregated balances for selected currencies 'View in currency' filter converts the aggregated balances in a specific currency for all the 'selected' currencies. The warning sign will indicate negative balance. The drill down is available to view the currency wise account balances.

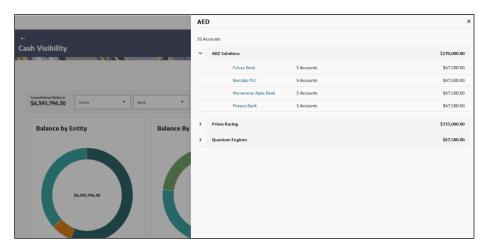


The drill down is available to view Currency wise account balances.





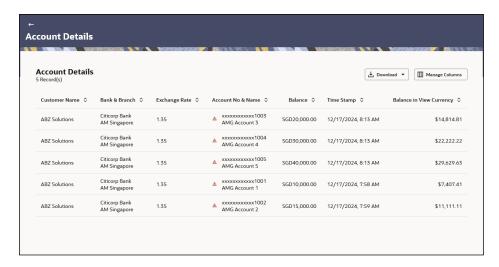
Further drill down is available to view Entity bank wise account details.



In this, click bank name to navigate to account details of accounts maintained in that bank for that entity.

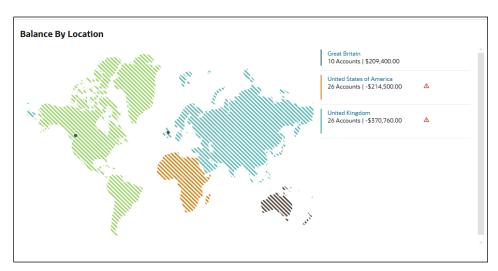


### **Account Details**



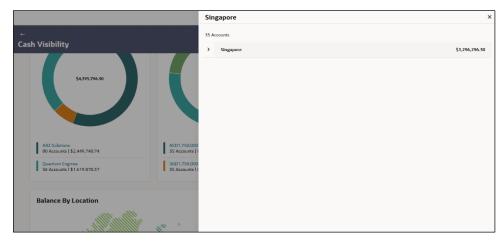
### **Balance by Location**

This widget displays aggregated balances across locations/countries basis various filter selection like bank, entity, ccy etc. User can select single or multiple locations/countries to view the aggregated balances for selected locations/countries. 'View in currency' filter converts the balances in a specific currency for 'selected' locations. The warning sign will indicate negative balance. The drill down is available to view the location wise account Balance.

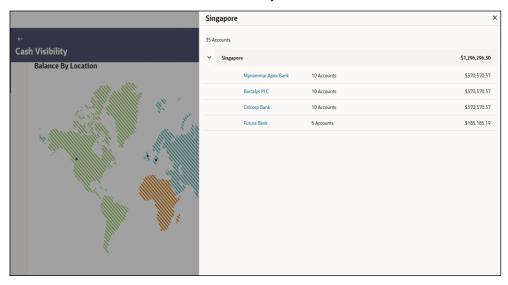


The drill down is available to view Country wise account balance





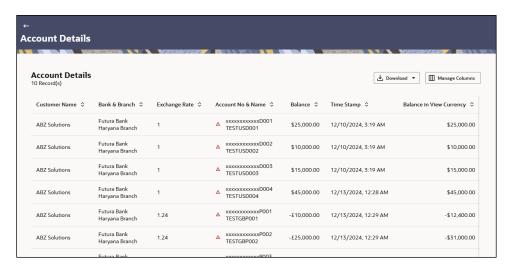
Further drill down is available to view country-bank wise account details.



In this, click bank name to navigate to account details of accounts maintained in that bank for that entity.



#### **Account Details**



## 2.7.3 Cash flow

Cashflow widget have below three different charts in separate tabs to enable users to forecast cash positions across accounts in various entities, countries, banks etc.

- Cash flow Projection
- Cash flow Reconciliation
- Cash flow Summary

Based on the generic filter selection like entity, bank, location and 'view in currency', the data gets displayed.

**Historic/Forecast Filter:** The loaded data will depend on the chosen historic or forecast values. For historical selections, the data will include past cash flow records where the expected debit or credit cash flow date is earlier than the current business date.

If the User selects forecast, date will get populated for future cashflows (where expected Dr/Cr cashflow date > current business date).

Frequency: User can Select the frequency to filter the data as per selected frequency and Span.

- For Daily frequency, span available for selection is 10D, 20D, 30D.
- For Weekly frequency, span available for selection is 4W, 8W, 12W.
- For Monthly frequency, span available for selection is6M, 9M, 12M.
- For Quarterly frequency, span available for selection is 4Q, 6Q.

**Prediction:** User can enable Predicted filter to view the predicted cash flow data along with expected and actual data

**Account Number Filter:** User can select specific account to view the appropriate cash flow/balance data for that specific account or "All" accounts.

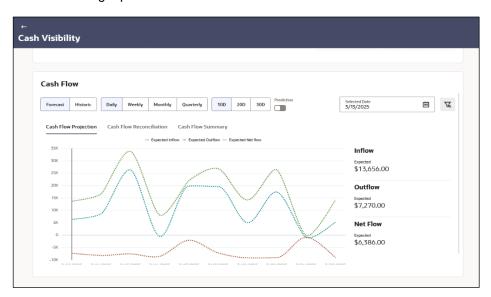


### **Date Filter**

User can select date filter values to view appropriate cash flow numeric values. The dropdown values should get populated as per frequency and span selection.

### **Cash Flow Projection:**

Cash flow Projection will display the aggregated cash flow (inflow/outflow and NetFlow) data in form of trend line as per the account and date filter. The data loaded will be based on selection of historic/Forecast values, frequency, span, Date and account Filters. User can also enable the prediction filter to get predicted cashflow details.



#### **Cash Flow Reconciliation:**

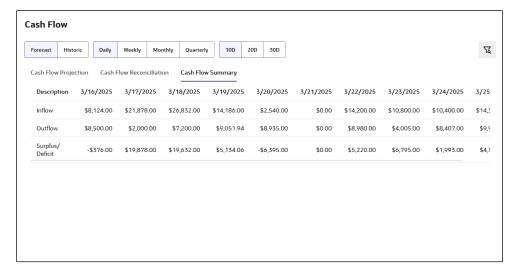
Cash Flow Reconciliation will show combined reconciled and unreconciled cash flow data (inflows, outflows, and totals) using bar graphs, organized by account and date filters. The displayed data will depend on the chosen historic or forecast values, frequency, time span, date, and account filters.





### **Cash Flow Summary**

The cash flow summary will present a table displaying the total cash flow, including inflows, outflows, and any surplus or deficit, organized by account and date. The information provided will depend on the chosen historic or forecast values, frequency, time span, date, and account filters.

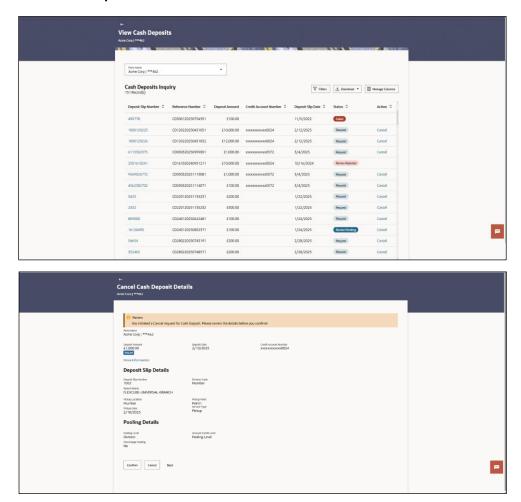


## 2.7.4 Cancellation Feature

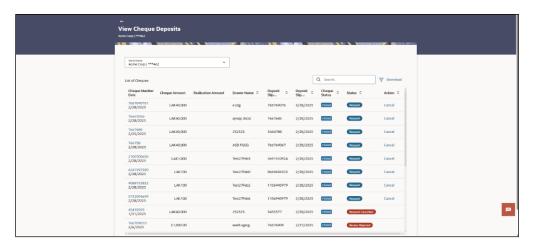
As a part of this release, Action column is added with the Cancel hyperlink to cancel cash deposits/ cheque deposit/ cash withdrawal transactions before being picked by host for processing.



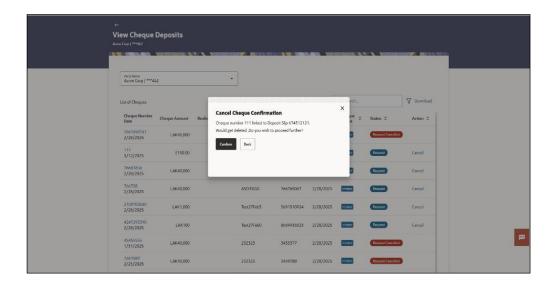
## **View Cash Deposits:**



## **View Cheque Deposits**

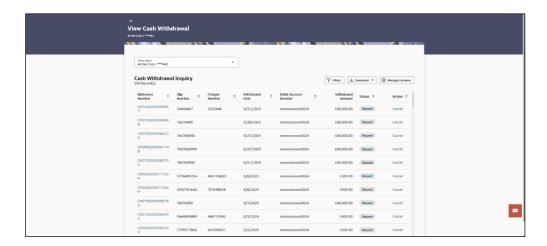


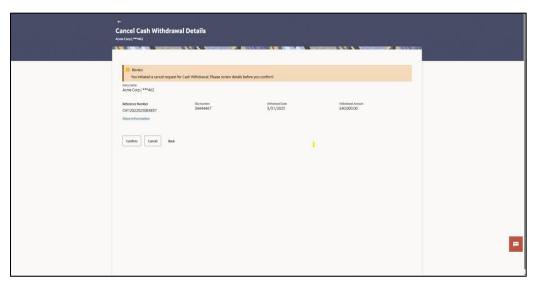




**View Cash Withdrawal** 







## 2.7.5 Status Enhancements

As part of this release, **Status** column is enhanced with new options to indicate the consolidated statuses in View Cash deposit, View Cheque Deposits, View Cash Withdrawal screens.

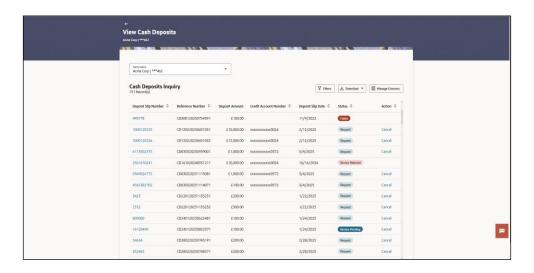
## **View Cash Deposits**

The available Status options now are:

- Credited
- Credit Deposit in process
- Credited Deposit Success
- Failed
- Processing
- Rejected
- Request



- Request Cancelled
- Request Pending
- Review Rejected

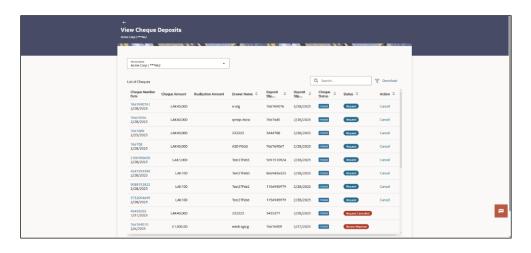


## **View Cheque Deposits**

The available Status options now are:

- Credited
- Credited Success
- Failed
- Partially Reversed
- Processing
- Rejected
- Request
- Request Cancelled
- Reversed
- Review Pending
- Review Rejected

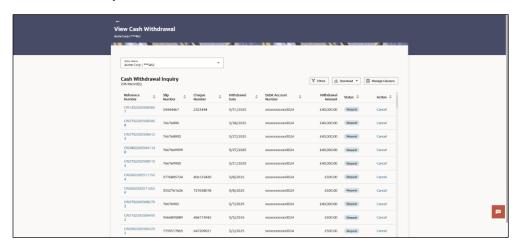




### **View Cash Withdrawal**

The available Status options are:

- Debited
- Debited Success
- Failed
- Processing
- Request
- Request Cancelled
- Review Pending
- Review Rejected



# 2.7.6 Cash Flow File Upload

As a Part of this release, Cash Flow File upload Format is enhanced with new mandatory fields.



### Create Cashflow file upload

- Real account field to be made mandatory.
- BIC Code field introduced.
- Account access check removed from Real Account to make provision for External
  accounts.
- Own account flag value made mandatory, can be either Y or N
- Real account /Virtual Account mapping validation to be removed.

### **Edit Cashflow File Upload**

Along with the existing validations present in Cashflow Modification thru file Upload, user should not be able to modify the below fields.

- Real Account
- BIC Code
- Virtual Account
- Own Account Flag

## 2.8 Trade Finance

Trade finance is the assistance provided for the commencement of international trade, and it is achieved by the use of several trade finance instruments. Lots of such products constitute trade finance, and each one is created to ease the way businesses are done between importers and exporters around the world.

In this release, the trade finance module of OBDX, has been enhanced with the addition of new features and transactions, which are as follows:

## 2.8.1 Initiate BG Accountee changes

The OBDX system enhancement now supports the ability to request a Guarantee issuance from the Accountee on behalf of the Applicant. This applies even when the Applicant is not a Bank customer or does not have a limit with the Bank. In the existing Initiate Outward Guarantee details screen, the "Applicant" field has been updated to allow users to select whether the Applicant is an "Existing Customer" or a "Non-Customer."

These changes are applicable for Conventional and Islamic counterparts.

## 2.8.2 Amend BG Accountee Changes

In the Outward Guarantee amendment, Guarantees related to the counterparty will be listed based on the customer name, who will be the counterparty of the contract. Additionally, the advanced search will now allow searching for contracts based on the Applicant Name.

These changes are applicable for Conventional and Islamic counterparts.



## 2.8.3 Cancel Bank Guarantee Accountee Changes

Users can now initiate the cancellation of Outward Bank Guarantees by applying additional filters from the advanced lookup search. Under the cancellation process, the advanced search will now allow searching for contracts based on the Applicant Name.

These changes are applicable for Conventional and Islamic counterparts.

## 2.8.4 BG Claim Settlement Accountee Changes

The "Customer Name" field has been added to the search screen as part of the additional filter criteria to list contracts based on the counterparty details of the BG, along with the existing details.

These changes are applicable for Conventional and Islamic counterparts.

## 2.8.5 <u>View Claim Settlement Accountee Changes</u>

The "Customer Name" field has been added to the search screen as part of the additional filter criteria to list contracts based on the counterparty details of the BG, along with the existing details.

These changes are applicable for Conventional and Islamic counterparts.

## 2.8.6 Modify Claim Accountee Changes

The "Customer Name" field has been added to the search screen as part of the additional filter criteria to list contracts based on the counterparty details of the BG, along with the existing details.

These changes are applicable for Conventional and Islamic counterparts.

## 2.8.7 View Outward BG Counter Party Changes

As a part of OBDX enhancement new field 'Customer Name' is introduced in the listing of Outward Guarantee in 'View Outward Guarantee/Stand By LC' transactions. OBDX is enhanced to add a new field 'Applicant Name' in Search filter of Outward Bank Guarantee.

These changes are applicable for Conventional and Islamic counterparts.

### 2.8.8 Transfer LC Listing and View

Under Trade Finance > Letter of Credit > Export Letter of Credit, a new menu titled "View Transfer LC" has been introduced to display Transfer LC contracts.

These changes are applicable for Conventional and Islamic counterparts.



# 3. QUALIFICATIONS

\* Refer the **Oracle Banking Digital Experience Transaction Host Integration Matrix** user manual to view module specific transaction level integration details.



# 4. BROWSER SUPPORT

This chapter lists the qualification of the Oracle Banking Digital Experience Patchset 22.2.6.0.0 release with various browsers:

\* Support on the Android operating system is limited to Chrome for Android.

Please refer the following link to view the complete browser support policy:

http://www.oracle.com/technetwork/indexes/products/browser-policy-2859268.html



# **5. LANGUAGE SUPPORT**

The Oracle Banking Digital Experience Patchset 22.2.6.0.0 release offers the following language support:

- Out of box translation is supported in English, Arabic, French, Simplified Chinese, and Spanish and Portuguese languages.
- Field validations are currently supported in English. To enable the field validations in other languages, refer **Oracle Banking Digital Experience Taxonomy Validation Guide**.



# 6. Known Issues and Limitations

This chapter covers the known anomalies and limitations of the Oracle Banking Digital Experience Patchset 22.2.6.0.0 release.

# 6.1 Oracle Banking Digital Experience Known Issues

NA

# 6.2 <u>Oracle Banking Digital Experience Limitations</u>

NA

